

GENERAL SALE CONDITIONS

The commercial relations between SAVIX srl and its clients will be regulated following these conditions of sale, unless otherwise agreed by the parties.

1. TECHNICAL INFORMATION

The specifications and technical information of this catalogue are indicative only and subject to modification in case of renewal or updating of the product.

2. RESPONSIBILITY

SAVIX srl is not responsible for any damage or direct or indirect loss as a result of delayed or non-existent delivery of the product, nor is it responsible for damages as a result of the product not meeting the specifications as they are outlined in this catalogue. Also excluded are cases of gross negligence or wilful misconduct on the part of SAVIX srl.

3. ORDERS

Orders will be processed the same day if the product is immediately available, or when it becomes available in stock. Any modifications to orders must be agreed by phone or equivalent means of communication (e-mail, fax).
The repairs and returns will be hold separately (see repairs/RMA form).

4. PRICES

All prices are exclusive of VAT. Prices are valid at the moment of printing of the catalogue. SAVIX srl reserves the right to change them, without prior notification, based on market fluctuations and on change of exchange rate between the Euro and other currencies.

5. SHIPPING AND DELIVERY

All received orders will be processed the same day and sent using express courier after receiving the payment.

For orders within EU, these are the conditions:

Orders less than €150.00, will be invoiced a cost of €13.00 and orders over €150.00 will be free of shipping cost.

For orders outside of EU, these are the conditions:

Orders less than €300.00, will be invoiced a cost of €30.00 and orders over €300.00 will be free of shipping cost.

6. PAYMENT

Goods must be paid for, using one of the three following methods: 1. Bank transfer, 2. Credit card payment, 3. Paypal

7. RISK AND PROPERTY

The merchandise is sent using prepaid shipping (the cost of shipping is added to the invoice). We recommend you always check the state of the packaging when receiving the goods.

8. THE RIGHT OF WITHDRAWAL

As described in the Law N. 50 of 15/01/1992, the customer who wishes to use this "right of withdrawal", must send within 7 working days after receiving the goods, a note to:

SAVIX srl - Contrada Popoleto 14/B - 70011 Alberobello (BA) - Italy.
In order to use the "right to withdrawal", it is essential that the goods and its packaging are undamaged. The shipping costs are for the customer. SAVIX srl will refund the customer, minus charges.

9. REQUEST TO RETURN GOODS

The request to return goods must be made with SAVIX srl within 10 days after receipt of the goods, indicating the reason and specifying the invoice references of the purchase. In case the goods were wrongly ordered by the client, it will be up to SAVIX srl's discretion to authorize

SAVIX srl – con socio unico

C.da Popoleto, 14B – 70011 Alberobello (BA) – Italia
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Fax: +39 080 2221224 / +39 080 4327154
Email: info@savix.com – Web: www.minitools.com
C.F./P.IVA/VAT: IT05948750723 – Reg. imprese CCIAA BARI:
05948750723 - Capitale Sociale € 20.000,00 I.V.

a possible return of the goods. The goods must be returned undamaged, in the original or equivalent packaging, complete with accessories and protected by adequate packaging. Goods returned without these requirements, will be returned to sender.

10. COMPLAINTS

Any mistakes in shipping or lack of goods mentioned on the order, must promptly be mentioned to SAVIX srl, quoting the invoice number and the details of the order.

11. GUARANTEES

SAVIX srl guarantees its products, based on the conditions set in Italian law. All products are guaranteed for 12 months against manufacturer's defects. The present guarantee does not cover damage caused by: neglect, faulty installation, repair or maintenance work wrongly executed by non-qualified personnel, unauthorized modification, any damage caused during transport. For products called "replacement flat cables for dashboards", we also have the added guarantee of swapping the products even in case the product has been damaged following faulty installation.

The articles that must be replaced will be hold separately from any order (see RMA form).

12. LEGAL CASES

All legal cases will be brought before the courts in Bari (Italy).

13. REPRODUCTION OF THE CATALOGUE

Partial or total reproduction of this catalogue is forbidden.

14. TREATMENT OF DATA

Following the legal decree n. 196/2003 art. 13, SAVIX srl communicates the following dispositions as "Owner" of the data:

It is necessary for us to acquire and treat your personal data in order to dispatch your order. For these purposes, the treatment of your data through manual, computer and internet means, will occur strictly related to these purposes and in a way to guarantee their security and discretion.

Your personal data will not in any way divulged for any other purposes than commercial relations. You can at any time request the confirmation of the existence of your personal data and this data needs to be provided in intelligible form. You can also at any time obtain the cancellation, the transformation into anonymity or the blocking of those data, and also its updating, its rectification or integration. Your personal data will only be divulged to the following subjects: Banks, in order to execute bank transfers.

Under article 29 of the Law n.196/2003, we communicate that the person responsible for the treatment of the data is: Vito Santacroce – address at SAVIX srl.